



The Housing Management Update

November 21, 2011

Tlingit-Haida Regional Housing Authority will now be accepting credit cards

Tlingit-Haida Regional Housing Authority (THRHA) is happy to announce that beginning December 1, 2011, all major credit cards will be accepted for rent payments.

We know that many checking accounts have undergone changes in the last few years such as electronic processing, where your checks are processed in hours, not days. We also know that it is costly and sometimes difficult to “stop” checks that may have been issued in error, delayed in the mail, lost, or even stolen. As many Southeast Alaskan’s know, the winter weather can and will delay the delivery of our mail. These delays can be days and sometimes even weeks. To further delay the mail, once the weather lifts there’s usually a backlog of mail which won’t be delivered until the planes begin to fly and the passengers get moved. Delayed mail can result in bounced checks, NSF (non-sufficient funds) fees, as well as late fees.

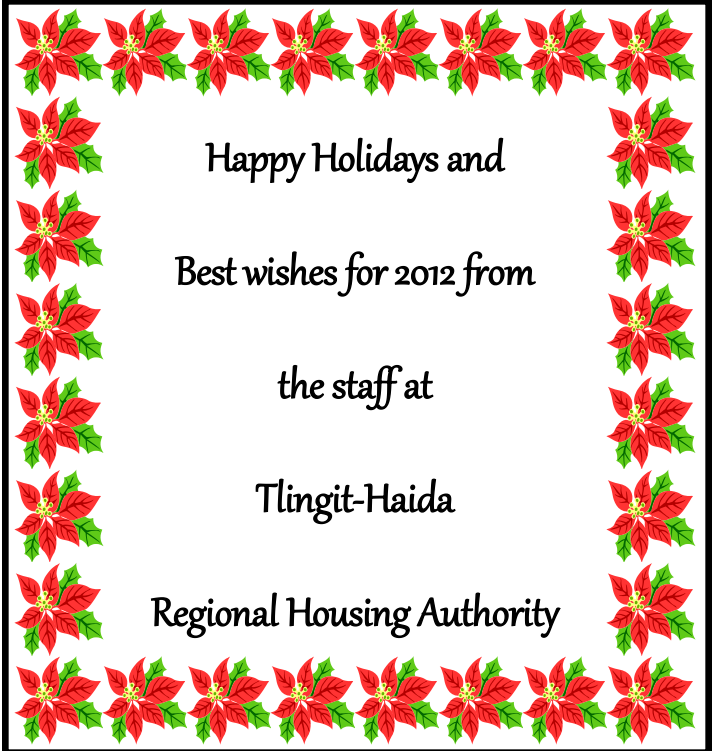
In the last few years, many tenants have approached THRHA and have requested that we begin accepting debit & credit cards for rent payments as they no longer carry check books, and we want to let you know that we’ve been listening!



As of December 1, 2011 Tlingit-Haida Regional Housing Authority will accept all major credit cards for rent payments.

THRHA will be offering automatic rent deductions from your credit/debit card on the day of your choice. This service is similar to the direct debit service that is currently offered (rent payments are deducted from your checking or savings account on the 1st or the 10th of the month). The benefit of having your rent payment deducted from a credit card is that you get to pick which day you want the deduction to occur (1st—28th of the month).

To sign up, please complete the form on the back of your December rent statement.



Kari Metz is the Rental Program Supervisor who handles the Elderly rental apartments throughout Southeast Alaska. Kari also oversees all of the Juneau rentals except Juneau transitional housing. Kari can be reached by:

Telephone: (907) 780-3114
Fax: (866) 902-3286
Email: kmetz@thrha.org

Jerry Bennett, Sr. is the Occupancy Specialist who handles the New Mutual Help program throughout Southeast Alaska. Jerry also oversees the Angoon rentals. Jerry can be reached by:

Telephone: (907) 780-3108
Fax: (866) 493-5841
Email: jbennett@thrha.org

Bert Bennett, Jr. is the Rental Specialist who handles the HOAP program in Juneau, Petersburg, and Wrangell, as well as the rentals in Craig, Hoonah, Klukwan, and Wrangell. Bert also oversees the Transitional Housing Program in Juneau. Bert can be reached by:

Telephone: (907) 780-3124
Fax: (866) 898-5418
Email: bbenett@thrha.org

**Tlingit-Haida Regional
Housing Authority**

Telephone: (907) 780-6868
Fax: (907) 780-6895
Web: www.thrha.org
Maintenance: (888) 241-6868

Norton Gregory is the Housing Programs Manager who oversees the various programs and housing program staff which include the rental staff and occupancy specialists. Norton can be reached by:

Telephone: (907) 780-3125
Fax: (866) 291-9019
Email: ngregory@thrha.org

Please remember that all changes must be submitted to the Housing Management department in writing. This includes changes in jobs, income, adding or removing a family member from your lease, or changes to your automatic monthly bank deduction.



Effective September 6, 2011 our business hours are as follows:

Monday through Friday from 8:00AM to 4:30PM

**THRHA will be closed on November 24 and 25, 2011
in observance of the Thanksgiving holiday.**

